

Your weapon of precision in the market jungle

### PROPOSAL FOR A CSR CAMPAIGN "SWITCH FROM PLASTIC TO PAPER BAGS"



**March 2011** 



"Help save the environment by a simple action!"



**MILDOT MARKETING & COMMUNICATIONS** 



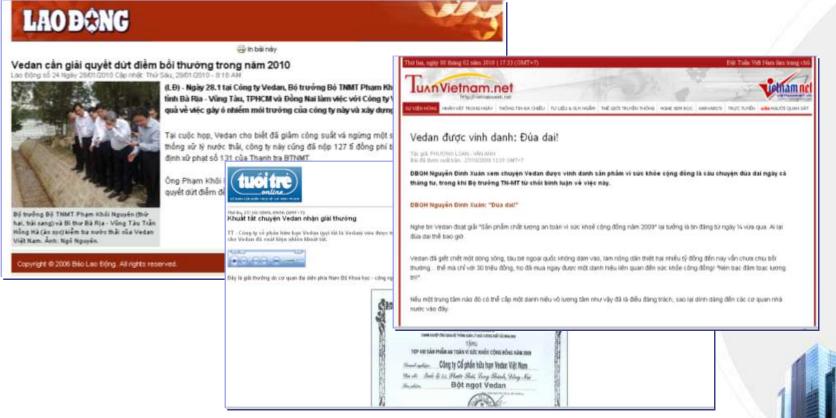
"Help save the environment by a simple action!"



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## Why do we need CSR\* projects?

Vietnamese people are more and more **aware of their environment** as well as **concerned about pollution** issues, such as the hot stories of VEDAN and the Thị Vải river...

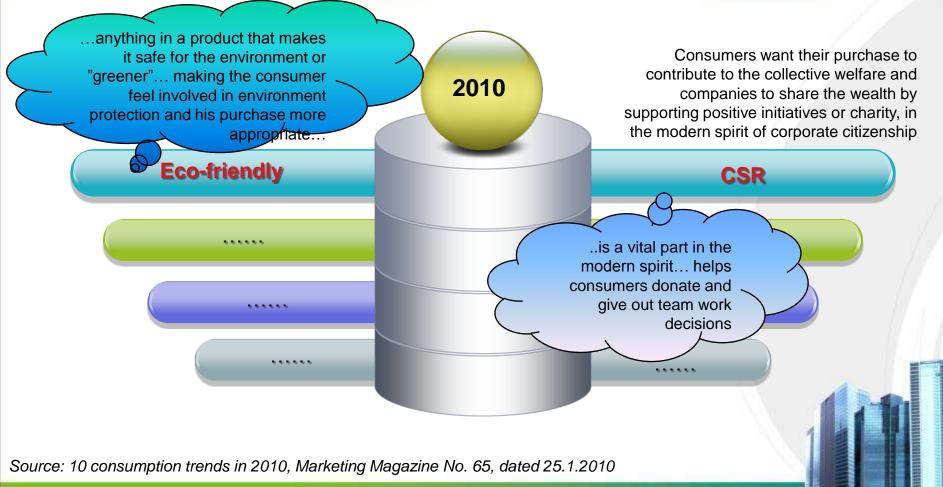


(\*) CSR is the acronym for Corporate Social Responsibility

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# Why do we need CSR projects?

... showing more and more **eco-friendly consuming** tendencies, as revealed in a survey about the Top-10 consumption trends in 2010:



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# Why do we need CSR projects?

## ....SAVING THE ENVIRONMENT is becoming a very hot topic, attracting the attention both from the Government and the People....

..." [We need to] consider that the task of saving the environment is the responsibility of the whole Party, the People and the Army; it is an integral part of the socioeconomic development strategy and plan at all levels and in all sectors; it is an important foundation for a stable development and for the success of the modernization and industrialization process in Vietnam."

#### **Direction No. 36-CT/TW of the Politburo**

"[We need to] prevent pollution, and in the mean time, improve the preservation of the environment and nature. We need to utilize both domestic and foreign resources to protect the environment and generate a stable development." Agenda 21 of the Government of Vietnam

Source: Strategy for National Environment Protection, 2001-2010

## Why do we need CSR projects?

...and companies strive to become ECO-FRIENDLY in order to increase sales, grasp market shares, and enhance their brand image

## **12KFTING**



### **KinhteSaigonOmlime**

TRANG CHÚ TIN TÚC E-PAPER BLOGS THÔNG TIN DICH VU QUẢNG CÁO ĐIỀU KHOẢN TRƠ

Thứ Ba, 9/2/2010, 15:18 (GMT+7)

#### Saigon Times Top 40 Award – Green value 2009 - Thời sự

#### Tôn vinh giá trị xanh

#### Quốc Hùng

A

B

Thứ Năm, 29/10/2009, 20:31 (GMT+7)



(TBKTSG) - Khác với mọi năm chỉ dành cho doanh nghiệp có vốn đầu tự nước ngoài (FDI) tại TPHCM, Bình Dương, Đồng Nai và Bà Rịa-Vüng Tàu, Giải thưởng Saigon Times Top 40 lần thứ 7 năm 2009 đã chính thức được khởi động với quy mó lớn hơn, mở rộng cho tắt cả các doanh nghiệp FDI trèn toàn quốc.

>> Danh sách các doanh nghiệp đoạt giải thường Saigon Times Top 40 từ năm 2003 den 2008

 $\equiv A$ Đánh dấu một giai đoạn mới của giải thưởng, Ban tổ chức - gồm hai ẩn phẩm tiếng Anh thuộc nhóm Thời báo Kinh tế Sải Gón là The Saigon Times Daily và The Saigon Times Weekly - với sự bảo trợ của Tổng cục Môi trường thuộc Bộ Tái nguyên và Môi trường, và Cục Đầu tư nước ngoài thuộc Bộ Kế hoạch và Đầu tư, đã chọn chủ để giải thường năm nay là Giải thưởng Saigon Times Top 40 · Giá trị xanh 2009 (The Saigon Times Top 40 Award - Green Values 2009) nhằm kêu gọi công đồng doanh andien 1994 anna sein sein nies shek shek hiku hitu shana dén dén akat mersikan kan sein

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# Why do we need CSR projects\*?

"If your marketing strategy and campaigns are not as effective as they should be, think differently...

Organizations have become more environmentally aware in response to customers becoming more discerning. The possible effects of marketing activities and of the provision of goods and services towards society and the environment are also key differentiators in the mind of more and more customers."

(\*) Source: Chartered Institute of Marketing

The issue of using plastic bags is a hot topic because of how serious and negative the impacts are on the environment...



"Everyday, HCMC generates 6,000-6,500 tons of solid waste, among which dirty plastic bags account for 1%, from 50 to 60 tons..."

From Live in "plastic bag epidemic", Labor Newspaper, dated 11.9.2009

"Everyday, Hanoi produces 4,000 – 5,000 tons of solid waste, among which plastic bags represent 7-8%

From Limit the usage of plastic bags to save the environment, Labor Newspaper, dated 1.2.2010

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Each Vietnamese person uses 25-30 kg plastic/year and it is forecasted to increase to 40kg/person/year in the next 2 years. By then, the plastic packaging industry will also reach an output of 1.4 million tons.

From Use plastic bags: "We'll pay the price", Việt Báo, dated 24.3.2008

A plastic bag, in normal conditions, needs 400 years to completely decompose. With a huge waste output such as in Vietnam today (about 80 tons/day), plastic bags are a serious problem to our environment

From Say no to plastic bags: What should we use instead?, Common Science Newspaper, dated 30.9.2009

And here are activities to prevent the invasion of plastic bags into the environment in Vietnam:

*"Restrict the use of plastic bag for a better environment"* campaign: Warning about the harm of plastic bags and recommending to use eco-friendly cloth bags in all Hapro's mini-marts and retail stores

Hanoi Trade Corporation (Hapro) in cooperation with Hanoi Environment Fund

*"No plastic bag day 9.9"* initiative: during the first "No Plastic Bag Day" (9<sup>th</sup> September 2009) launched in Hoi An, it received 10,000 supporting signatures from companies, families, tourists...

Center for Climate Change, Science and Life Newspaper

*" Ride for the environment – say no to plastic bags":* organized in 11 provinces, including Hanoi, Thai Nguyen, Thai Binh, Hai Phong, Hue, Binh Dinh, Khanh Hoa, Ninh Thuan, Lam Dong and HCMC. The launching event was a bicycle parade with the participation of the famous singer named Minh Quan

ABBank and C4E volunteers

And here's the result:

## ... Tân Hiệp commune(Cù Lao Chàm, Hội An).... holds the record of being the only place in Vietnam to have "won" the fight against plastic bags

From Knights fight over ...plastic bags! Labor Newspaper, No.154 dated 11/07/2009

It means many cities, provinces in Vietnam still need helps to succeed in winning the fight against plastic bags. And one of the lessons drawn from the Tan Hiep case is:

"...it's important to educate the children since their young age. By doing that, we also educate their father, mother and grand parents: when their children spend a lot of efforts to collect wasted plastic bags on the shore, parents can't continue to use plastic bags irresponsibly. They have to review their own habits".

Mr. Nguyễn Sự, Secretary of Hội An's Communist Party, speech during the communication campaign and the wasted plastic bags collection campaign accomplished by Tan Hiep students

> From Knights fight over ...plastic bags! Labor Newspaper, No.154 dated 11/07/2009

A CSR campaign about plastic bags will surely get huge attention from the mass public because of its importance...

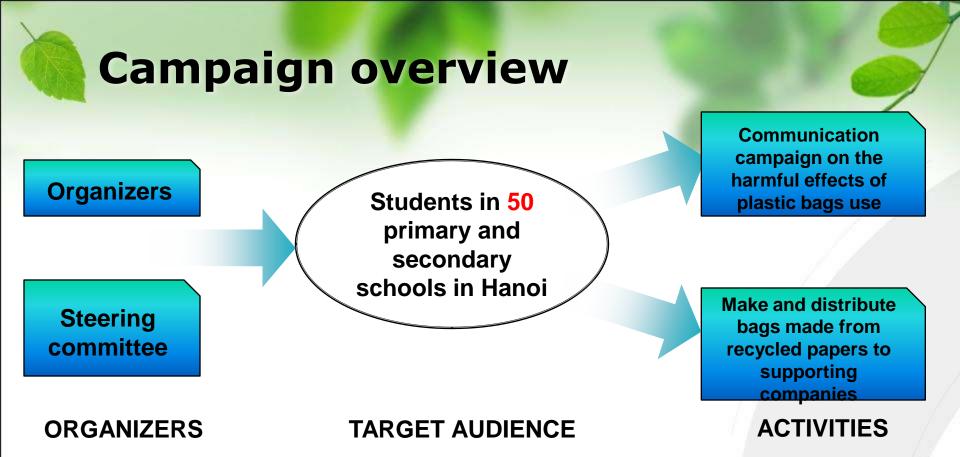
The campaign "<u>Switch from plastic to paper</u> <u>bags</u>" can be a different approach towards your target customers and/or the mass public



"Help save the environment by a simple action!"



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"Switch from plastic to paper bags" is an education program to enhance the perception and motivate for action, designed for pupils in primary and secondary schools in Hanoi. Under the support of the Central Friendship Association and the General Department for Environment, the campaign will alert the pupils about the harmful effects of plastic bags and show them solutions to this issue. Moreover, the campaign will also ignite a competition of ideas among pupils on how to save the environment through simple, small but effective actions.

## **Tentative organizers**



#### Technical assistant: General Department for Environment – Ministry of Natural Resources and Environment

- 1. Campaign planning, implementing and assessing
- 2. Participating to the steering committee
- 3. Participating to training/speaking sessions in 50 primary and secondary schools in Hanoi
- 4. Participating to launching, closing events, etc.



#### Human resource: Central Friendship Association – Ho Chi Minh Youth Union

- 1. Campaign planning, implementing and assessing
- 2. Creating movement/competition in schools, ensuring the active participation of schools/pupils
- 3. Allocating personnel for the movement: implementation, supervision, execution, evaluation, etc.
- 4. Taking part to the launching, closing events, etc.

## **Tentative organizers**



#### **Logistics: MILDOT Marketing & Communications**

- . Campaign planning, implementing and assessing
- 2. Logistics services: coordinating with partners, risk management, etc.
- 3. Fund raising
- 4. Communication services: media campaign execution, communication items production



#### Finance: private company or institution

- 1. Campaign planning, implementing and assessing
- 2. Sponsoring the campaign
- 3. Taking part to the launching, closing events, etc.
- 4. And all the other benefits detailed in the sponsor proposal

## Target audience

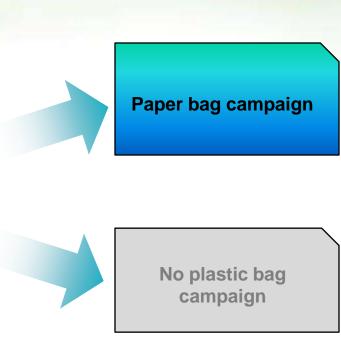
Primary target audience: Pupils in primary and secondary schools in Hanoi

Items	Primary school	Secondary school
Number of schools	677	581
Number of teachers	20,545	20,614
Number of pupils	440,843	325,360

<u>Secondary target audience:</u> Parents, teachers, educators, environment activists, retainers, shop owners, housewives, mass media, etc.

	City	Populations	
	Hà nội	6,472,200	1.
Source: General Statistics	Office, 2009		
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## **Activities - overview**



ACTIVITIES

"Paper bag" campaign is an action campaign, where the primary target audience (pupils) is encouraged to make paper bags, in an attempt to say no to plastic bags, including these activities:

1. "**One paper bag every week**": Every week, each pupil in 50 schools is encouraged to make at least 1 paper bag, which carries out the message "*say no to plastic bags*" written by himself. There will be prizes for the best message and the best school of the week.

2. "No plastic but paper bags": The paper bags will be collected by the organizer and sold/distributed to the companies/individuals who voluntarily participate to the campaign.

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## **Activities - Overview**

Paper bag campaign

No plastic bag campaign

### ACTIVITIES

#### "No plastic bag" campaign is a communication campaign on the harmful effects of plastic bags, including the following activities:

- 1. Establishing a steering committee for overall supervision and implementation
- 2. Speaking sessions in each 50 schools, in which an environment expert will talk about the harmful effects of plastic bags, facts and figures about plastic bags in Vietnam, etc.
- 3. Trigger the movement "Say no to plastic bags" in these 50 schools: pupils are encouraged to write a message on the harmful effects of plastic bags on their paper bags. Interesting messages will be communicated through all campaign channels
- 4. A wide spread media campaign: estimated 300 news released during the campaign
- "Say no to plastic bags" message will also be communicated in 20 5-minutes programs on VTV2/6, 20 double-page featured articles on Thieu Nien Tien Phong Newspaper, campaign's website and app. 200 street banners
- 6. Launching and closing events will engrave the message further in audience's mind

#### Phase 1: Pre-event activities

Activities	Description
Steering committee establishment	The Campaign steering committee will consist of organizers' representatives, such as General Department for Environment, Youth Union, sponsors, MILDOT, schools, etc. There will be several meetings of the steering committee to agree with the activities and timeline.
Meeting with 50 schools representatives	A meeting with the persons in charge of the campaign will be held to provide a well and clear understanding of the campaign's objectives, goals, activities, timeline, etc.
Launching press conference	A Press conference with the participations of app. 70 reporters. Estimate result: 50 news/article coverage
Logistics jobs	Other logistics services for the campaign, such as preparation of campaign logo and identity, communication products, etc.

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### Phase 2: Campaign activities – mass public communication tools

Activities	Description
Weekly program on VTV2/6	20 five-minute weekly programs updating campaign's activities, communicating key message(s), announcing prizes and awards, etc
Weekly featured article on "Thieu Nien Tien Phong" (Youth Pioneer) newspaper	20 double-page articles weekly featuring campaign's activities, communicating key message(s), announcing prizes and awards, etc.
Website www.tuigiaymoitruong.com.vn	Official website for the campaign, containing all information related to it
Street banner	200 vertical street banners to inform about "No plastic bag" day and the campaign
Media campaign	Focused media campaign with app. 300 news/articles
Internet Social Networks	Facebook, Twitter, Youtube, Flickr & forums will be exploited and animated to relay and promote the whole campaign as well as punctual activities/events

#### Phase 2: Campaign activities – interactive communication tools

Activities	Description
Speaking sessions in 50 schools (activation)	Contents: - Environment experts speak about plastic bags facts and figures in Vietnam, harmful effects to the environment, simple ways to save the environment, etc. - Teachers (campaign PIC at school) show pupils the way to make a paper bag from recycled papers - Engagement of pupils in the campaign (speech, performance, etc.) Participants: all schools pupils and teachers
One paper bag every week	Pupils make paper bags on their own: 1 bag per week, made from recyled papers (self provided), tape (provided by organizers) and stickers (provided by organizers – to write their message about plastic bags). There will be 1 prize for the best bag of the week (best message), and 1 prize for the best school of the week (highest number of paper bags)

#### Phase 2: Campaign activities – interactive communication tools (cont.)

Activities	Description
No plastic but paper bag	Organizers collect paper bags from schools and sell them to companies or individuals who want to support the campaign. Companies or individuals buying these bags will either: - Keep them for their own use; or - Organizers will help to distribute these purchased bags (with buyer's logo) in big supermarkets or shopping centers for their visibility

#### Phase 2: Campaign activities - events

Activities	Description
Launching ceremony	An official launching ceremony will be organized in one of the 50 schools in Hanoi with the participation of VIP in environment, and education sectors, youth unions, media, etc.
Closing ceremony	A closing ceremony will be organized in one of 50 schools in Hanoi with the participation of VIPs in environment, and education sectors, youth unions, media, etc. to sum up the campaign

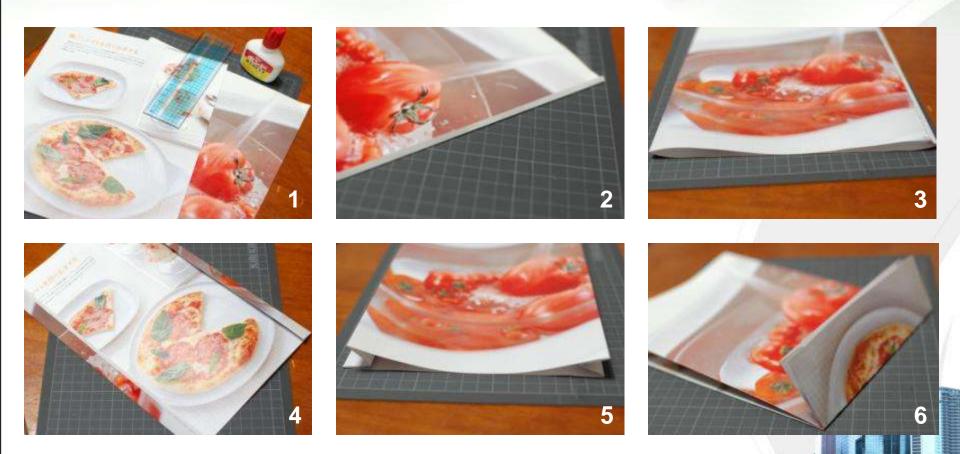
#### Phase 3: Post event activities

Activities	Description
Final meeting of steering committee	A final meeting of the steering committee will be organized to sum up the campaign, review and analyze the impact of the activities and draw lessons for the future .
Final press conference	Final press conference with the participations of app. 70 reporters. Estimate result: 50 news/article coverage.

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## How to make a paper bag?

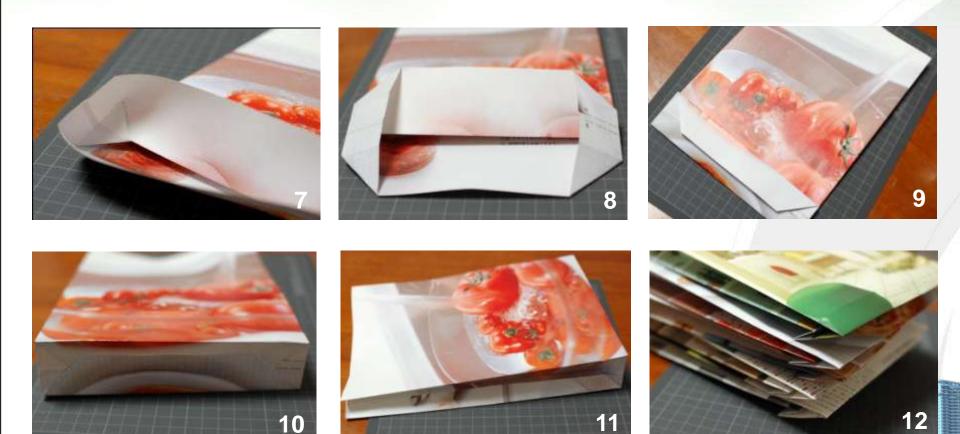
From an old newspaper or magazine, it's very easy to make...



#### **MILDOT MARKETING & COMMUNICATIONS**

## How to make a paper bag?

From an old newspaper or magazine, it's very easy to make...



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Timeline

### 18 weeks

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JULY							
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DECEMBER						
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"Help save the environment by a simple action!"



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## What do you get if participate?

You will not be a sponsor, which the target public often sees as *"just providing money but no efforts"*.

You will participate to the "<u>Switch from plastic to</u> <u>paper bags</u>" campaign as an organizer.

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## How can you participate?

Partner

Be our partner in campaign organization Supporter

Be our supporter in buying the paper bags

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## **Tentative budget**

Option 1: Be one of our FIVE organization partners



(Four hundred Vietnam dong only)

Option 2: Be our supporters by buying paper bags



(One thousand Vietnam dong)

<u>Note:</u> For more details on the budget and benefits, please see Sponsor package file attached

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## **About MILDOT**

**MILDOT Marketing & Communications** is a young agency fueled with energy and determination, **a strike force** made of the best elements extracted from notorious communications companies in Vietnam.

We provide a wide range of communications and marketing services, **tailor-made** to your present needs and requests, as well as trainings to share with you the know-how and best practices to be **more efficient** in your communication activities.

- Oriented towards customer's satisfaction, we value quality above anything else and view our relation with a client as an exclusive partnership.
- Acting as your unique retainer, Mildot Marketing & Communications is your "one stop-shop" agency to design, organize and implement your marketing and communications operations.
- Whether the objective is to manage your reputation or sell your products, we will provide the relevant services to get those who matter to notice you the way they should, with sharpshooter's accuracy.

## **Our founders**

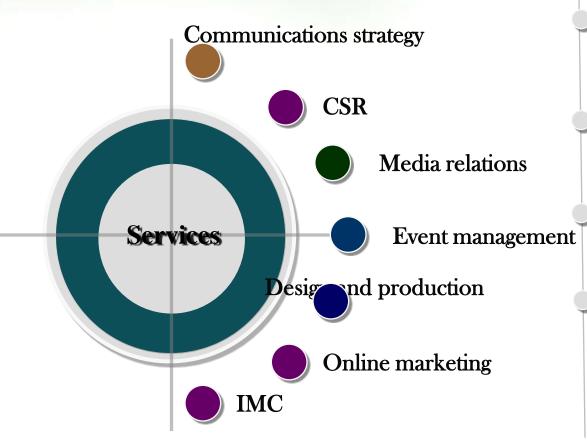
As a sniper team articulates around a primary pair, the spotter and the marksman, *MILDOT Marketing & Communications*' core foundation is a complementary duo of highly experienced communications and marketing professionals:

• **Ms. Nguyen Phuong Thao** has over 10 years of public relations practice, ranging from fast moving consumers goods to automobile industry. Graduated from RMIT International University (Masters in Business Administration), she brings a diverse array of knowledge, experience and skills in issue management, corporate communications, and relations with employees to the agency.

• Former journalist **Mr. William Denjoy** cumulates nearly 20 years of professional experience in various communications fields such as Press relations, media planning, institutional communications, project and product promotion, event organization,.. in the private and public sectors, both in Europe and Vietnam.

Realizing our field tested collaboration, combined skills and cumulated experience were our strongest assets to best serve our clients, we decided it was time to **regroup our forces** and set up our own agency.

### **Our services**



#### Communications strategy

Strategic and tactical planning, research and auditing data, communications strategy training, etc.

#### Media relations

Press relations, media campaign, press conference, media handling during crisis, etc.

#### Event management

Conference, launching, activation campaign, company event, etc.

#### Design and production

Creative design, printing and production, filming, multimedia, etc.



### **MILDOT MARKETING & COMMUNICATIONS**

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## THANK YOU VERY MUCH